Award **FINRA Dispute Resolution**

In the Matter of the Arbitration Between:

Claimants Case Number: 15-01700

Denis Doyle and Gloria Doyle, Joint Tenants Denis P. Doyle, IRA Denis P. Doyle, Trustee of the Denis P. Doyle Revocable Trust FBO Denis P. Dovle Gloria R. Doyle, Trustee of the Gloria R. Doyle Revocable Trust FBO Gloria R. Doyle

VS.

Respondents Hearing Site: Los Angeles, California

Peter Joseph Doyle Wendy B. Feldman Morgan Stanley Smith Barney, LLC

Nature of the Dispute: Customers vs. Member and Associated Persons This case was decided by an all-public panel.

REPRESENTATION OF PARTIES

For Claimants Denis Doyle and Gloria Doyle, Joint Tenants, Denis P. Doyle, IRA, Denis P. Doyle, Trustee of the Denis P. Doyle Revocable Trust FBO Denis P. Doyle, and Gloria R. Doyle, Trustee of the Gloria R. Doyle Revocable Trust FBO Gloria R. Doyle, hereinafter collectively referred to as "Claimants": Aaron M. May, Esq., and Grant B. Gelberg, Esq., Huang Ybarra Singer & May LLP, Los Angeles, California.

For Respondents Peter Joseph Doyle, Wendy B. Feldman, and Morgan Stanley Smith Barney, LLC, hereinafter collectively referred to as "Respondents": Ronald E. Wood, Esq., and Jonevin Sabado, Esq., Brown, White & Osborn, LLP, Los Angeles, California.

CASE INFORMATION

Statement of Claim filed on or about: July 15, 2015.

Amended Statement of Claim filed on or about: February 2, 2016.

Claimants signed the Submission Agreement: July 15, 2015.

Statement of Answer filed by Respondents on or about: September 28, 2015.

Peter Joseph Doyle signed the Submission Agreement: August 12, 2015.

Wendy B. Feldman signed the Submission Agreement: August 12, 2015.

Morgan Stanley Smith Barney, LLC signed the Submission Agreement: September 28.

2015.

CASE SUMMARY

Claimants asserted the following causes of action: 1) unauthorized trading; 2) unsuitable investments; 3) breach of fiduciary duty; 4) fraud; 5) negligent misrepresentation; 6) conversion; 7) financial elder abuse; 8) failure to supervise; 9) negligence; and 10) unfair competition. The causes of action relate to Claimants' investment in various securities including but not limited to NQ Mobile.

Unless specifically admitted in their Answer, Respondents denied the allegations made in the Statement of Claim and asserted various affirmative defenses.

RELIEF REQUESTED

In the Statement of Claim, Claimants requested:

- 1. Compensatory damages on claims 1 through 9 in an amount to be proven;
- 2. Restitution on claim 10 in an amount to be proven;
- 3. Interest on all sums at the legal rate;
- 4. Punitive damages on claims 1 through 9 in an amount to be proven;
- 5. Attorneys' fees, costs of suit, and interest as allowed by law; and
- 6. Such other and additional relief as is deemed just and proper.

Respondents requested the Statement of Claim be dismissed in its entirety, and that Respondents be awarded their costs.

OTHER ISSUES CONSIDERED AND DECIDED

The Arbitrators acknowledge that they have each read the pleadings and other materials filed by the parties.

On January 25, 2016, Claimants' counsel filed an unopposed motion to amend the Statement of Claim. Claimants' counsel advised that the proposed amendments to the Statement of Claim relate solely to Mrs. Doyle's passing and nothing else; no changes are made regarding the underlying facts or the claims asserted; and the Amended Statement of Claim adds in the fact that Mrs. Doyle passed away on September 2, 2015 and addresses the legal ramifications of her death, including the termination of the joint tenancy and Mr. Doyle's appointment as successor trustee of the Gloria R. Doyle Revocable Trust FBO Gloria R. Doyle. Claimants' counsel also advised that the Amended Statement of Claim makes changes to reflect that there is now only one Claimant, Denis Doyle, individually, as Trustee of the Denis P. Doyle Revocable Trust FBO Boria R. Doyle (hereinafter referred to as "Claimant"). On January 29, 2016, the Panel issued the following Order in part:

Claimant Denis P. Doyle's Unopposed Motion to Amend the Statement of Claim is Granted and the Amended Statement of Claim is deemed filed and served on Respondents on the date this Order is served on Respondents.

At the close of the hearing, Claimant requested two alternative theories of damages for \$6,209,360.00, or \$6,733,223.00. Claimant also requested punitive damages in a range

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between \$12,418,720.00 – \$20,199,669.00, and attorneys' fees and costs of \$658,865.00.

The parties have agreed that the Award in this matter may be executed in counterpart copies or that a handwritten, signed Award may be entered.

AWARD

After considering the pleadings, the testimony and evidence presented at the hearing, and the post-hearing submissions, the Panel has decided in full and final resolution of the issues submitted for determination as follows:

- 1. Respondents are jointly and severally liable for and shall pay to Claimant \$6,114,857.00 in compensatory damages.
- 2. Respondents are jointly and severally liable for and shall pay to Claimant \$2,000,000.00 in punitive damages pursuant to Welfare and Institutions Code §§ 15657.5(b) and 15610.30. The punitive damages are awarded based on the Panel's finding of financial abuse of an elder.
- 3. Respondents are jointly and severally liable for and shall pay to Claimant \$400,000.00 in attorneys' fees pursuant to Welfare and Institutions Code §§ 15657.5(a) and 15610.30. The attorneys' fees are awarded based on the Panel's finding of financial abuse of an elder.
- 4. Respondents are jointly and severally liable for and shall pay to Claimant \$41,742.00 in costs.
- 5. Respondents are jointly and severally liable for and shall pay to Claimant \$50,000.00 in expert witness fees.
- 6. Any and all relief not specifically addressed herein is denied.

FEES

Pursuant to the Code, the following fees are assessed:

Filing Fees

FINRA Dispute Resolution assessed a filing fee* for each claim:
Initial Claim Filing Fee

=\$ 1,575.00

*The filing fee is made up of a non-refundable and a refundable portion.

Member Fees

Member fees are assessed to each member firm that is a party in these proceedings or to the member firm(s) that employed the associated person(s) at the time of the event(s) giving rise to the dispute. Accordingly, as a party, Morgan Stanley Smith Barney, LLC is assessed the following:

Member Surcharge

Member Process Fee

=\$ 3,750.00

Discovery-Related Motion Fees

Fees apply for each decision rendered on a discovery-related motion.

One (1) Decision on a discovery-related motion on the papers with one arbitrator @ \$200.00 Claimant submitted one discovery-related motion

= \$200.00

Total Discovery-Related Motion Fees

= \$200.00

The Panel has assessed \$200.00 of the discovery-related motion fees to Claimant.

Hearing Session Fees and Assessments

The Panel has assessed hearing session fees for each session conducted. A session is any meeting between the parties and the arbitrator(s), including a pre-hearing conference with the arbitrator(s), that lasts four (4) hours or less. Fees associated with these proceedings are:

One (1) Pre-hearing sess Pre-hearing conference:	ion with the Panel @ \$1,12 November 16, 2015	5.00/session 1 session	=\$1,125.00
` ,	ssions @ \$1,125.00/session		=\$20,250.00
Hearing Dates:	April 5, 2016	2 sessions	
	April 6, 2016	2 sessions	
	April 7, 2016	2 sessions	
	April 8, 2016	2 sessions	
	May 16, 2016	2 sessions	
	May 17, 2016	2 sessions	
	May 18, 2016	2 sessions	
	May 19, 2016	2 sessions	
	May 20, 2016	2 sessions	

Total Hearing Session Fees

=\$21,375.00

- 1. The Panel has assessed \$562.50 of the hearing session fees to Claimant.
- 2. The Panel has assessed \$20,812.50 of the hearing session fees jointly and severally to Respondents.

All balances are payable to FINRA Dispute Resolution and are due upon receipt.

ARBITRATION PANEL

Anita Rae Shapiro - Public Arbitrator, Presiding Chairperson
Gary Timothy Haight - Public Arbitrator
Susan B. Gans-Smith - Public Arbitrator

I, the undersigned Arbitrator, do hereby affirm that I am the individual described herein and who executed this instrument which is my award.

Concurring Arbitrators' Signatures

Anita Rae Shapiro Public Arbitrator, Presiding Chairperson	May 31,2016 Signature Date
Tubile Albitator, Fresiding Champerson	
Gary Timothy Haight Public Arbitrator	Signature Date
Susan B. Gans-Smith Public Arbitrator	Signature Date
June 1, 2016 Date of Service (For FINRA Dispute Resolution office)	ce use only)

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ARBITRATION PANEL

Anita Rae Shapiro Gary Timothy Haight Susan B. Gans-Smith	-	Public Arbitrator, Presiding Chairperson Public Arbitrator Public Arbitrator
I, the undersigned Arbitrator, do he and who executed this instrument		I am the individual described herein

Concurring Arbitrators' Signatures

Anita Rae Shapiro Public Arbitrator, Presiding Chairperson	Signature Date
Day I math Haight Gary Dimothy Haight Public Arbitrator	O5/21/16 Signature Date
Susan B. Gans-Smith Public Arbitrator	Signature Date

June 1, 2016

Date of Service (For FINRA Dispute Resolution office use only)

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ARBITRATION PANEL

Anita	Rae	Sha	apiro
Gary	Time	othy	Haight
Susai	n R	Gan	s-Smith

Public Arbitrator, Presiding Chairperson

Public ArbitratorPublic Arbitrator

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Concurring Arbitrators' Signatures

Anita Rae Shapiro Public Arbitrator, Presiding Chairperson	Signature Date	
Gary Timothy Haight Public Arbitrator	Signature Date	
Susan B. Gans-Smith Public Arbitrator	<u>5-3/-2016</u> Signature Date	

June 1, 2016

Date of Servic (For FINRA Dispute Resolution office use only)